

PENGENDALIAN PERTIKAIAN PERUSAHAAN 2013-2017

TRADE DISPUTE DEALT 2013-2017

PERKARA PARTICULARS		2013	2014	2015	2016	2017
Dilaporkan/ <i>Reported</i>	Bil./No.	326	385	403	409	326
Dikendalikan/ <i>Dealt</i>	Bil./No.	383	469	477	483	389
Diselesaikan/ <i>Resolved</i>	Bil./No.	299	395	403	420	312
	Peratus Selesai (%)/ <i>Percentage (%)</i>	78	84	84	87	80
Baki Kes/ <i>Balance</i>	Bil./No.	84	74	74	63	77

CARA PENYELESAIAN METHOD OF SETTLEMENT		2013	2014	2015	2016	2017
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	188	292	290	302	232
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	Bil./No.	81	86	107	97	72
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	Bil./No.	30	17	6	21	8
Jumlah/ <i>Total</i>		299	395	403	420	312

Nota: Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

Note: Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2013-2017

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2013-2017

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	37	38	32	52	52	5,032	5,168	15,680	7,489	6,428
Perombongan dan pengkuarian/ <i>Mining and Quarrying</i>	3	4	16	26	3	138	399	755	1,204	7
Pembuatan/ <i>Manufacturing</i>	103	128	122	193	164	82,707	102,383	93,272	60,771	15,626
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	7	5	13	7	0	1,182	844	2,098	3,627	0
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	0	0	0	0	3	0	0	0	0	0
Pembinaan/ <i>Construction</i>	3	1	2	0	5	210	70	320	0	23
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>	9	1	12	0	2	10,022	1,114	5,880	0	108
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	82	132	47	44	22	37,909	61,024	56,522	27,968	833
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	45	19	35	16	21	9,930	4,192	1,940	633	1,127
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	0	10	9	0	0	0	294	111
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>	20	6	74	27	5	9,924	2,977	12,033	13,252	1,793
Aktiviti Hartanah/ <i>Real Estate Activities</i>	3	12	34	2	0	197	788	1,130	1,096	2
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	13	0	0	0	0	1,109
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>	1	0	0	0	0	50	0	0	0	0
Pendidikan/ <i>Education</i>	1	1	1	2	0	131	131	490	167	10
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	1	18	12	8	10	200	3,600	5,880	1,730	287
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	11	0	0	0	9	2,395	0	0	0	379
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	0	20	3	22	8	0	6,299	1,470	2,092	3,974

Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Exterritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	326	385	403	409	326	160,027	188,989	197,470	120,323	31,817

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

2. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2013-2017
TRADE DISPUTE BY CAUSES 2013-2017

SEBAB PERTIKAIAN REASON FOR DISPUTES	2013	2014	2015	2016	2017	2010	2013	2014	2015	2016	2017
	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED
Keengganan memulakan rundingan bersama/ <i>Refusal to enter into collective bargaining</i>	29	24	41	56	59	701	12,869	10,650	20,090	14,202	5,085
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	108	80	87	75	58	4,385	53,163	39,380	42,630	27,679	12,461
Pertikaian ke atas Terma dan syarat perkhidmatan didalam Perjanjian Kolektif dan lain-lain kontrak perkhidmatan/ <i>Disputes over Terms and conditions of contractive terms in collective agreement and other service contracts</i>	127	195	117	156	110	2,396	61,504	94,435	60,619	32,312	5,141
Pengeneapan kerja dan renti-kerja sentara / <i>Retrenchment and lay-off</i>	6	19	68	7	5	0	1,533	4,855	36,609	11,861	99
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	15	21	8	7	19	572	4,222	5,911	351	415	157
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	7	13	5	7	15	395	2,142	3,978	2,450	1,517	30
Kegagalan mematuhi piawaian perburuhan yang diperuntukan dalam undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards statutory provision related to amenities and facilities and other non-monetary benefit</i>	6	5	4	9	5	177	327	273	402	519	9
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of worker's rights/ unfair labour practices</i>	12	12	5	10	38	1,191	7,031	7,031	999	368	6,355
Lain-lain/ <i>Others</i>	16	16	68	82	17	2,038	17,236	22,476	33,320	31,450	2,480
Jumlah/ <i>Total</i>	326	385	403	409	326	11,855	160,027	188,989	197,470	120,323	31,817

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa

2. Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT JANTINA 2013-2017

TRADE DISPUTE BY GENDER 2013-2017

JANTINA GENDER	BILANGAN KES NUMBER OF CASES				
	2013	2014	2015	2016	2017
Lelaki/Male	111,860	132,292	136,683	63,617	24,801
Perempuan/Female	48,167	56,697	60,787	56,706	7,016
Jumlah/Total	160,027	188,989	197,470	120,323	31,817

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Sekysen 8, Seksyen 13 dan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa

2. Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA 2013-2017

CLAIMS FOR REINSTATEMENT DEALT 2013-2017

PERKARA <i>PARTICULARS</i>		2013	2014	2015	2016	2017
Dilaporkan/ <i>Reported</i>	<i>Bil./No.</i>	4,372	3,494	10,124	4,224	3,986
Dikendalikan/ <i>Dealt</i>	<i>Bil./No.</i>	5,489	4,080	11,077	9,372	8,731
Diselesaikan/ <i>Resolved</i>	<i>Bil./No.</i>	4,903	3,127	5,929	4,627	7,256
	Peratus Selesai (%)/ <i>Percentage (%)</i>	89.32	76.64	53.53	49.37	83.11
Baki Kes/ <i>Balance</i>	<i>Bil./No.</i>	586	953	5,148	4,745	1,475

CARA PENYELESAIAN <i>METHOD OF SETTLEMENT</i>		2013	2014	2015	2016	2017
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	<i>Bil./No.</i>	2,475	1,769	2,791	2,846	1,977
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	<i>Bil./No.</i>	1,562	1,001	2,768	1,388	1,654
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	<i>Bil./No.</i>	866	357	370	393	3,625
Jumlah/ <i>Total</i>		4,903	3,127	5,929	4,627	7,256

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

REPRESENTASI PEMULIHAN KERJA MENGIKUT INDUSTRI (MSIC 2008), 2013-2017

CLAIMS FOR REINSTATEMENT BY INDUSTRY (MSIC 2008), 2013-2017

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2013	2014	2015	2016	2017
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	73	106	524	142	98
Perombongan dan pengkuarian/ <i>Mining and Quarrying</i>	84	67	162	138	84
Pembuatan/ <i>Manufacturing</i>	1,884	1,010	2,170	1,087	838
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	46	77	85	89	61
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	16	19	39	43	48
Pembinaan/ <i>Construction</i>	140	161	278	240	273
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>	272	221	307	310	258
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	424	363	4,370	343	307
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	184	205	463	244	237
Maklumat dan Komunikasi/ <i>Information and Communication</i>	76	132	363	169	166
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>	379	197	190	214	175
Aktiviti Hartanah/ <i>Real Estate Activities</i>	189	18	78	37	49
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	61	44	79	148	135
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	49	116	70	144	132
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>	82	66	36	33	35
Pendidikan/ <i>Education</i>	131	121	113	122	156
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	68	57	63	80	72
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	80	55	40	32	34
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	124	448	683	604	821
Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>	2	0	0	0	1

Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Exterritorial Organisations and Bodies</i>	8	11	11	5	6
Jumlah/ <i>Total</i>	4,372	3,494	10,124	4,224	3,986

Nota / *Note*:

1. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

1. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

REPRESENTASI PEMULIHAN KERJA MENGIKUT JENIS PEMBUANGAN 2013-2017
CLAIMS FOR REINSTATEMENT BY NATURE OF DISMISSAL 2013-2017

JENIS PEMBUANGAN <i>NATURE OF DISMISSAL</i>	BILANGAN KES <i>NUMBER OF CASES</i>				
	2013	2014	2015	2016	2017
Pemecatan Sertamerta (Salahlaku) / <i>Misconduct</i>	1,094	1,081	1,113	1,077	1,170
Pembuangan Terancang / <i>Constructive Dismissal</i>	230	273	204	264	258
Pengeneopian / <i>Retrenchment</i>	1,273	326	6,845	1,037	721
Tidak Disahkan Ke Dalam Jawatan / <i>Probationer</i>	117	134	132	142	151
Kontrak Bertempoh Tetap / <i>Fixed Term Contract</i>	73	80	103	138	99
Pemecatan Mudah / <i>Termination Simpliciter</i>	659	723	921	617	669
Dipaksa Letak Jawatan / <i>Forced Resignation</i>	188	182	158	204	235
Letak Jawatan Secara Sukarela / <i>Voluntary Resignation</i>	19	48	41	52	49
Kekecewaan Kontrak / <i>Frustration of Contract</i>	23	19	24	35	59
Persaraan / <i>Retirement</i>	39	17	6	18	14
Gaji minimum / <i>Minimum Wages</i>		2	8	0	0
Pelaksanaan umur persaraan / <i>Implementation of Retirement</i>		7	6	2	1
Prestasi kerja tidak memuaskan / <i>Dissatisfaction of performance</i>		303	354	357	388
Lain-lain / <i>Others</i>	657	299	209	281	172
Jumlah / Total	4,372	3,494	10,124	4,224	3,986

Nota / *Note*:

1. Nota: Seksyen 15 (2) Akta Kerja 1955 - Tidak hadir bekerja lebih daripada dua hari kerja berturut-turut tanpa kebenaran daripada majikan dan tanpa alasan yang munasabah

1. Note: Section 15(2) Employment Act 1955 - Absence from work for more than two consecutive working days without previous permission by employer and without reasonable cause

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERSENTASI PEMULIHAN KERJA MENGIKUT KATEGORI PEKERJAAN 2010

CLAIMS FOR REINSTATEMENT BY JOB CATEGORY 2010-2016

KATEGORI PEKERJAAN <i>JOB CATEGORY</i>	BILANGAN KES <i>NUMBER OF CASES</i>				
	2013	2014	2015	2016	2017
Profesional / Pengurusan dan Eksekutif/ <i>Professional / Managerial and Executive</i>	1,862	1,619	2,925	2,213	2,244
Bukan Eksekutif dan Lebih Rendah/ <i>Non Executive and Below</i>	2,510	1,867	7,191	1,995	1,722
Ekspatriat / <i>Expatriate</i>		5	1	12	13
Bukan Ekspatriat / <i>Non Expatriate</i>		3	7	4	7
Jumlah/ <i>Total</i>	4,372	3,494	10,124	4,224	3,986

Nota / *Note* :

1. Kes dilaporkan pada tahun semasa

1 . Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

**PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA MENGIKUT KATEGORI
GAJI BAGI TAHUN 2013 HINGGA 2017**

CLAIMS FOR REINSTATEMENT BY SALARY, 2013 - 2017

KATEGORI GAJI (dalam RM) / TAHUN	2013	2014	2015	2016	2017
RM 0 - RM 1,999	2,063	1,299	3,751	1,201	1,022
RM 2,000 - RM 4,999	1,389	1,281	4,755	1,638	1,571
RM 5,000- RM 9,999	569	578	1,039	822	860
RM 10,000 - RM 14,999	159	160	287	242	258
RM 15,000 - RM 19,999	85	68	118	138	121
RM 20,000 - RM 24,999	40	39	50	65	55
RM 25,000 - RM 29,999	25	19	41	35	33
RM 30,000 - RM34,999	14	7	21	22	17
RM 35,000 - RM 39,999	10	13	8	12	16
RM 40,000 - RM 44,999	6	7	19	10	9
RM 45,000 - RM 49,000	2	11	13	5	1
MELEBIHI RM 50,000	10	12	22	34	23
JUMLAH	4,372	3,494	10,124	4,224	3,986

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1 . Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

REPRESENTASI PEMULIHAN KERJA MENGIKUT JANTINA 2013-2017

CLAIMS FOR REINSTATEMENT BY GENDER 2013-2017

JANTINA <i>GENDER</i>	BILANGAN KES <i>NUMBER OF CASES</i>				
	2013	2014	2015	2016	2017
Lelaki/ <i>Male</i>	2,941	2,536	7,547	7,547	2,720
Perempuan/ <i>Female</i>	1,431	958	2,577	2,577	1,266
Jumlah/ <i>Total</i>	4,372	3,494	10,124	10,124	3,986

Nota / *Note* :

1. Kes dilaporkan pada tahun semasa

1 . Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2013-2017
 STRIKES BY INDUSTRY (MSIC 2008), 2013-2017

INDUSTRI INDUSTRY	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Pertanian, Perhutanan dan Perikanan/Agriculture, Forestry and Fishing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perombongan dan pengkuarian/Mining and Quarrying	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pembuatan/Manufacturing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/Electricity, Gas, Steam and Air Conditioning Supply	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/Water Supply, Sewerage, Waste Management and Remediation Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pembinaan/Construction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pengangkutan dan Penyimpanan/Transportation and Storage	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/Accommodation and Food Service Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Maklumat dan Komunikasi/Information and Communication	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Kewangan dan Insurans/ Takaful/Financial and Insurance/ Takaful Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Hartanah/Real Estate Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Sainifik dan Teknikal/Professional, Scientific and Technical Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/Administrative and Support Service Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/Public Administration and Defence; Compulsory Social Security	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pendidikan/Education	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ Human Health and Social Work Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kesenian, Hiburan dan Rekreasi/Arts, Entertainment and Recreation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Perkhidmatan Lain/Other Service Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezaikan Oleh Isi rumah untuk kegunaan sendiri/Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/Activities of Exterritorial Organisations and Bodies	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

1. Reported cases on current year follow by industry MSIC 2008

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2011-2016

2. In 2011-2016, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT SEBAB 2013-2017

STRIKE BY CAUSES 2013-2017

SEBAB MOGOK CAUSES	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>
Kegagalan Memulakan Rundingan Tawar Menawar / <i>Refusal To Enter Into Collective Bargaining</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kebuntuan Dalam Rundingan Tawar Menawar / <i>Deadlock In Collective Bargaining</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pertikaian Di Atas Terma Dan Syarat Perkhidmatan Mengikut Perjanjian Kolektif Dan Lain-Lain Kontrak Perkhidmatan / <i>Disputes Over Terms And Conditions Of Contractual Terms In Collective Agreements And Other Service Contracts</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pengeneapan Kerja Dan Renti Kerja-Sentara / <i>Retrenchment And Lay-Off</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kenaikan Pangkat, Pengagihan Tugas, Pertukaran Dan Lain-Lain Hak Istimewa Pengurusan / <i>Promotion, Allocation Of Duties, Transfer And Other Management Prerogatives</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penurunan Pangkat, Penggantungan Kerja, Surat Amaran Dan Lain-Lain Tindakan Disiplin Terhadap Pekerja / <i>Demotion, Suspension, Warning Letter And Other Disciplinary Actions Against Workers</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kegagalan Mematuhi Piawai Perburuhan Dan Yang Diperuntukan Dalam Undang-Undang Perburuhan Berkaitan Dengan Kemudahan Dan Lain-Lain Faedah Yang Bukan Kewangan / <i>Non-Implementation Of Labour Standards And Statutory Provisions Relating To Amenities And Facilities And Other Non-Monetary Benefits</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perlanggaran Hak Pekerja/Ketidakadilan Dalam Amalan Perburuhan / <i>Infringements Of Worker's Rights / Unfair Labour Practices</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-Lain / <i>Others</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. *Reported cases on current year*

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan
Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2011-2016

2. *In 2011-2016, no strike action was reported to Industrial Relations
Department by virtue of Industrial Relations Act 1967*

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source : *Industrial Relations Department*

MOGOK MENGIKUT JENIS 2013-2017

NATURE OF STRIKES 2013-2017

JENIS MOGOK NATURE OF STRIKES	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Penghentian Kerja Sepenuhnya / Total Cessation of Work	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penghentian Kerja Sebahagian / Partial Cessation of Work	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-lain Bentuk Tindakan Bersama Yang Menjejaskan Operasi Pengeluaran Biasa / Other Forms of Concerted Actions Which Adversely Affect Normal Production Operations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2011-2016

2. In 2011-2016, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT CARA PENYELESAIAN 2013-2017

METHOD OF SETTLEMENT OF STRIKES 2013-2017

KAEDAH PENYELESAIAN METHOD OF SETTLEMENT	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Melalui Rundingan Secara Langsung / Through Direct Negotiation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melalui Campurtangan / Rundingan Damai Jabatan / Through Intervention / Conciliation By The Department	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melalui Rujukan Pertikaian Ke Mahkamah Perusahaan / Through Trade Disputes Refer To Industrial Court	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Menghentikan / Tidak Meneruskan Tindakan Secara Sukarela / Voluntary Withdrawal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-Lain / Others	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2011-2016

2. In 2011-2016, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT KEPUTUSAN PENYELESAIAN 2013-2017

STRIKES BY OUTCOME OF SETTLEMENT 2013-2017

KEPUTUSAN PENYELESAIAN OUTCOME OF SETTLEMENT	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Tuntutan Dituruti Sepenuhnya / Claims Entirely Met	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tuntutan Ditolak / Claims Rejected	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sebahagian Dari Tuntutan Dituruti Dan Sebahagian Lagi Ditolak / Claims Partially Met And Partially Rejected	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tuntutan Ditarik Balik / Digugurkan / Claims Withdrawn / Abandoned	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Hasil Penyelesaian Melalui Perundingan Secara Langsung, Runding Damai Atau Arbitrasi Sedang Di Tunggu / Result Of Settlement Through Negotiation, Conciliation Or Arbitration Awaited	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2011-2016

2. In 2011-2016, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT PEJABAT 2013-2017

STRIKES REPORTED BY OFFICE 2013-2017

PEJABAT OFFICE	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Ibu Pejabat	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Johor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kedah / Perlis	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kelantan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kluang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melaka	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Muar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Negeri Sembilan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pahang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perak	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pulau Pinang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sabah	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sarawak	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Selangor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Terengganu	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilayah Persekutuan Kuala Lumpur	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. 1 iada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2011-

2016
2. 10 2011-2016, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department